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## CV Insight Career Break Guide

As part of your screening process your Employer requires us to verify any gaps in your employment history

Please find outlined below a guide to acceptable documents that can be used to support these periods

Reason for Unpaid Career Break	Relevant Supporting Document(s)	How this Helps
Bringing up Family (No benefits	Copy of childs birth certificate(s) and	Childs birth certificates will confirm
claimed)	Personal Referee	dependents and Personal Referee can
		confirm this activity.
Travelling in EEA	Any relevant Travel document/ Bank or	These documents will show you
	Credit Card Statement detailing	travelled or had activity abroad which
	payment or showing activity overseas	supports this area.
Travelling outside EEA	Visa or Passport Stamps/Any relevant	These documents will show you
	Travel document/ Bank or Credit Card	travelled or had activity abroad which
	Statement detailing payment or	supports this area.
	showing activity overseas	
Living Abroad (Where visa required)	Visa/passport stamps	Visa document and passport stamps will
		confirm the date of entry and expiry of
		visa
Living Abroad (Where no visa required)	Travel documents (e-ticket/boarding	These documents will show you
	passes etc) or bank or credit card	travelled or had activity abroad which
	statement detailing payment or	supports this area.
	showing activity overseas	
Looking for work	Agency enrolments, interview letters,	These documents support active job
	rejection letters/HMRC History Letter	search activity/HMRC Report can
		confirm no income received or Tax/NI
		Contributions Paid
Made redundant - Living off	Redundancy letter and Bank Statement	Redundancy letter/Statement of
redundancy		payment will confirm redundancy date
		and bank statement will confirm
		redundancy payment supporting your
		gap period
Long term sick (No benefits claimed)	HMRC History Letter	HMRC History Letter would support that
		no PAYE or Benefits were paid during
		the career gap period.
Career Break no benefits claimed	HMRC History Letter	HMRC History Letter would support that
		no PAYE or Benefits were paid during
		the career gap period.
Supported by dependent	HMRC History Letter	HMRC History Letter would support that
		no PAYE or Benefits were paid during
		the career gap period.
Voluntary Role Unpaid	Referee Details/HMRC History Letter	Personal reference from Company as HR
		will hold no records for unpaid
		roles/HMRC History Letter would
		support no PAYE payments for this
		period

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No Supporting Gap Documents	HMRC History Letter	This will support gap periods and show
		any income/benefit received in past 4
		years

## HMRC Employment History Letter

If you are unable to provide any of the documents listed above, you may find it easier to obtain a HMRC Employment History Letter.

This report will show all the roles you have paid PAYE for in the last four years and any benefits you may have claimed. You can obtain a HMRC Letter by following the instructions below:

To request your employment history letter please follow the below step by step instructions:

- **1.** You will need to provide your National Insurance Number, date of birth and current address. Please have this to hand.
- **2.** Call HMRC on 0300 200 3300. The opening times are:

8am to 8pm, Monday to Friday 8am to 4pm Saturday 9am to 5pm Sunday

Closed bank holidays.

- **3.** You will need to ask for the option "Personal Income Tax" when the automated service asks for this. You will also at this point be asked for your personal information.
- **4.** Once you have provided the information required you will be put through to an advisor. Please stay on the line if on hold, typically you will be on hold no longer than 10 minutes.
- **5.** Once you are through to an advisor please request your employment history for the last 4 years to cover start and end dates of all employments and benefits that HMRC have on record for you.
- **6.** Please ask how long this will take for your letter to arrive and email CV Insight on <a href="mailto:ref@cvinsight.co.uk">ref@cvinsight.co.uk</a> to advise us that you have requested your Employment History Letter and how long it will take to be sent to you.
- **7.** Once it has arrived please send a copy of this to us. This can either be a scan or a photo of the letter. Please can you send your copies directly to <a href="mailto:ref@cvinsight.co.uk">ref@cvinsight.co.uk</a>. Unfortunately, we

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cannot guarantee the security of documents sent via email, so please use PDF password protection. Alternatively, you can post copies of the documents to our office address listed above or send to our secure fax on 0845 058 2534.

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